AirWatch: Managing Profiles

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Directions: Accessing the Profile List View

1. Log in to the AirWatch Console.
2. Go to Devices > Profiles > List View.

Managing Profiles: Now that you have created profiles and assigned them to devices, you’ll need a way to manage these settings one at a time and remotely from a single source. The Profile Management dashboard provides a centralized way to filter, sort, and take actions on all profiles including:

Note: Please see the diagram on Page 3.

1. Status: toggle between active and inactive profiles.
2. Profile Name: the name given to the profile in the general settings.
3. Managed By: what school or grade level the profile is assigned to.
4. Installed/Assigned: how many iPads have the profile installed vs. how many iPads have the profile assigned to them. The difference is how many iPads have not been seen on the network since you published the profile.
5. Edit: customize and change an existing profile.
6. Copy: duplicate an existing profile with a new profile name, which you can then edit for a new profile.
7. View Devices: see which devices have installed the profile and which are pending installation.
8. Delete: delete a profile and remove it from all devices.

Note: Profiles that are managed by Chicago Public Schools are district-wide and cannot be edited.
Need Help?

We are here to support you! For all technical issues, simply call the IT Service Desk at (773) 553-3925, option 9.

Our team works with the IT Service Desk to make sure your issues are routed to the proper Mobile Device Management Support Team member as quickly as possible.

We encourage you to email your feedback and non-technical questions to the Mobile Device Management Support Team at mdmsupport@cps.edu.