AirWatch: Configuring a Restrictions Profile

Version Date: 08/01/2014
Profiles: Profiles are accounts, preferences, and policies that AirWatch can remotely deploy to managed devices. Profiles can be used in AirWatch to enforce basic device security, such as restrictions or add content, such as a web clip to your devices.

*Note:* if you were previously using Apple Configurator to deploy restrictions profiles, please make sure you have removed those profiles from your devices before using AirWatch.

Device Functionality/Restrictions: Restrictions can disable core device functionality such as the camera, FaceTime, Siri, and in-app purchases to help improve productivity and security. Examples include:

- Prohibiting camera and device screen captures
- Disabling the use of Siri
- Disallowing AirDrop
- Disabling certain applications such as YouTube and iTunes Music Store
- Forbidding access to the Game Center and multiplayer gaming
- Disabling iCloud functionality
- Restricting device access to mature content

Directions: Configuring a Restrictions Profile in AirWatch

1. Go to Devices > Profiles > List View and select Add.

2. Select Apple iOS.

3. Configure General Deployment setting. While configuring General Deployment settings, follow this layout for all profiles:
4. Once you have set up the general settings, click Restrictions on the left-hand side.

5. Click the box in the center that says Configure.

6. Use the checkboxes to remove or add features based upon how you want the devices to be restricted.

7. Click Save & Publish. All restrictions will be applied to the selected devices the next time they connect to Wi-Fi.
Need Help?

We are here to support you! For all technical issues, simply call the IT Service Desk at (773) 553-3925, option 9.

Our team works with the IT Service Desk to make sure your issues are routed to the proper Mobile Device Management Support Team member as quickly as possible.

We encourage you to email your feedback and non-technical questions to the Mobile Device Management Support Team at mdmsupport@cps.edu.